



## McInnes Health & Fitness Pty Ltd

Trading as *Waterlilly Swim School*

ABN 17 613 580 091

ACN 613 580 091

PHONE: 0487 575 833

146 EDWARD STREET, GUNNEDAH NSW 2380

EMAIL: [waterlillyswim@gmail.com](mailto:waterlillyswim@gmail.com)

### Customer Feedback Form

We love feedback! We want to serve you better and are committed to continuously improving our services. To do this, let us know what you think.

**Yours Detail** *(please note, that you may remain anonymous if you wish however if you are reporting a complaint it will be easier for us to correct the situation, ask for further information and provide you with information on what we have changed or done to rectify the situation if we have your details)*

**Name:** \_\_\_\_\_ **Phone Number:** \_\_\_\_\_

**Postal Address:** \_\_\_\_\_  
\_\_\_\_\_

#### What type of feedback would you like to give us?

- Compliment for our service or staff
- Complaint about our service or staff
- Suggestion to improve our services

#### Please provide your comments

Thank you for taking the time to tell us what you think. You can hand in, post or email your feedback to:

Waterlilly Swim School  
Carla McInnes  
146 Edward Street  
Gunnedah NSW 2380  
Email: [waterlillyswim@gmail.com](mailto:waterlillyswim@gmail.com)  
Phone: 0487 575 833